

Exhibit

Rules of Special Indemnity

Chapter 1 - Payment of Indemnity, etc.

(Our Company's liability for Payment)

Article 1 If a traveler participating in our Organized Tour has suffered injuries to his/her body due to a sudden and extraneous accident (hereinafter referred to as the "Accident") while he/she is participating in the said Tour, we will pay to the traveler or his/her statutory heirs indemnity for death and for residual disability as well as a solatium for hospitalization and for hospital visits (hereinafter referred to as the "Indemnity, etc.") in accordance with the provisions contained in this Chapter 1 through Chapter 4.

2 The injuries referred to in the preceding paragraph include symptoms of poisoning which rapidly develop when toxic gases or poisonous materials are inhaled, absorbed or ingested from outside the body accidentally and at once (excluding the symptoms of poisoning which develop as a result of continuous inhalation, absorption or ingestion), but do not include bacterial food poisoning.

(Definition of Terminology)

Article 2 In these Rules of Special Indemnity, "Organized Tour" shall mean those Tours defined in Article 2, paragraph 1 of the "Subscription Type Organized Tour Contract" Part and Tours defined in Article 2, paragraph 1 of the "Order-Taking Type Organized Tour Contract" Part in the Standard General Conditions of Travel Agency Business.

2 In these Rules of Special Indemnity, "While Participating in the Organized Tour" shall mean the period which commences at the time when the traveler starts receiving the services of the first transportation and accommodation facilities, etc. which are specified in the itinerary of the said Organized Tour offered by the tickets, etc. arranged by our Company beforehand with the purpose for the traveler to participate in the Organized Tour and ends at the time when the traveler finishes receiving the services of the last transportation and accommodation facilities, etc. However, if the traveler will leave the route of the Organized Tour specified beforehand and the said traveler has notified us beforehand of the scheduled dates and times that he/she will leave and return, the period of time from which he/she leaves until the time that he/she returns shall be considered "While Participating in the Organized Tour." On the other hand, if the said traveler leaves the said Organized Tour without notifying our Company in advance of the scheduled dates and times that he/she will leave and return, or the traveler leaves the Organized Tour without planning to return, the period of time from which he/she leaves until the time that he/she returns or the period after he/she leaves shall not be considered "While Participating in the Organized Tour." Furthermore, if the itinerary of the said Organized Tour specifies any date upon which the traveler will not receive any service of transportation and accommodation facilities, etc. arranged by us (according to the standard time of the location that is being toured), and it is clearly described in the Contract Document to that effect, as well as that the indemnity and solatium for the damage suffered by the said traveler on the said date shall not be paid as provided in the Rules of Special Indemnity, the said date shall not be considered "While Participating in the Organized Tour."

3 "The time when the traveler starts receiving the services" in the preceding paragraph shall mean one of the times in the following cases:

- a. If our tour escort, our employee, or our Business Agent handles the reception, then at the time that such reception is completed.
- b. If the reception in the preceding item will not be performed, then, if the first transportation and accommodation facilities, etc. is

(1) an aircraft, the time of completion of baggage inspections, etc. within the airport where only passengers are allowed to enter;

- (2) a vessel, the time when boarding procedures are complete;
 - (3) a railroad, the time when ticket examination is completed or, where ticket examination is not conducted, the time when the traveler has boarded the relevant train;
 - (4) a vehicle, the time when the traveler has boarded the vehicle;
 - (5) an accommodation facility, the time when the traveler has entered such facility; or
 - (6) a facility other than an accommodation facility, the time when the procedure to use the facility is completed.
- 4 "The time when the traveler finishes receiving the services" shall mean one of the times in the following cases:
- a. If our tour escort, our employee, or our Business Agent announces the dismissal of the Organized Tour, the time when such an announcement has been made.
 - b. If the announcement of the dismissal as described in the preceding item is not conducted, then, if the last transportation and accommodation facilities, etc. is:
 - (1) an aircraft, the time when the traveler has exited the airport compound where only passengers are allowed to enter;
 - (2) a vessel, the time when the traveler has disembarked the vessel;
 - (3) a railroad, the time when ticket examination is finished or, where ticket examination is not conducted, the time when the traveler has disembarked the relevant train.
 - (4) a vehicle, the time when the traveler has exited the vehicle;
 - (5) an accommodation facility, the time when the traveler has exited the relevant facility; or
 - (6) a facility other than an accommodation facility, the time when the traveler has exited the relevant facility.

Chapter 2 - Cases where Indemnity, etc. is not Paid

(Cases where Indemnity, etc. is not Paid (1))

Article 3 We will not pay any Indemnity, etc. in cases where the injuries occur from any one of the causes listed below:

- a. Willful misconduct of the traveler, except for injuries caused to persons other than the relevant traveler;
- b. Willful misconduct of the person who is expected to receive the Indemnity for death, except that, where that person is a recipient of part of the said Indemnity for death, the amount to be received by any other recipient shall be excepted;
- c. Suicidal, criminal, or combative acts of the traveler, except for injuries suffered by persons other than the relevant traveler;
- d. Accidents caused while the traveler is driving an automobile or motorized bicycle without having the driving qualification required by the relevant laws or ordinances, or in a state incapable of normal driving such as under the influence of alcohol, except for injuries suffered by persons other than the relevant traveler;
- e. Accidents caused because of the traveler intentionally breaking the law or accidents that occur while the traveler is receiving illegal services, except for damage suffered by persons other than the said traveler;
- f. Brain disease, illness or insanity of the traveler, except for injuries suffered by persons other than the relevant traveler;
- g. Pregnancy, childbirth, premature birth, or miscarriage, or surgical operations or other medical procedures of the traveler, except for treatment for injuries for which we are obligated to indemnify;
- h. Accidents occurring while the traveler is in custody, in jail, or undergoing execution of his/her criminal sentence;
- i. War, use of force by a foreign power, revolution, coup, civil war, armed rebellion, or other incident or civil commotion similar to these (meaning, in these Special Indemnity Rules, the state of affairs, which is considered a serious situation from the perspective of maintenance of public order, whereby the peace of an entire country or a part thereof is seriously damaged by collective action by a mob or a large number of people);
- j. Accidents caused by the radioactivity, volatility or other hazardous characteristics or these characteristics of nuclear fuel material (including expended fuel, hereinafter to be interpreted likewise) or any object contaminated by nuclear fuel material (including atomic fission products);
- k. Ancillary accidents occurring with the events described in the preceding two items or accidents arising from the confusion of social order incidental to them; or
- l. Exposure to radiation or radioactive contamination other than as described in item "j" above.

2 We will not pay any Indemnity, etc. for cervical syndrome (a so-called "whiplash injury") or lower-back pain without any objective symptoms, regardless of the cause.

(Cases where Indemnity, etc. is not Paid (2))

Article 4 In the case of an Organized Tour for the purpose of a Domestic Trip, in addition to the causes listed in the preceding Article, we will not pay any Indemnity, etc. for injuries occurring from the causes listed in the following items:

- a. an Earthquake, volcanic eruption or tsunami; or
- b. Ancillary accidents occurring with the events described in the preceding item or accidents arising from the confusion of social order incidental to them.

(Cases where Indemnity, etc. is not Paid (3))

Article 5 We will not pay any Indemnity, etc. for the injuries listed in the following items unless any act by the traveler described in each item below is included in the itinerary of the Organized Tour determined by us beforehand. However, if the act described in each item below is included in the said Tour itinerary, we will pay indemnity for injuries suffered due to a similar act while the traveler is participating in the Organized Tour not included in the itinerary:

- a. Injuries occurring while the traveler is engaged in the activities designated in Schedule I;
- b. Injuries occurring while the traveler is engaged in a match, race, show (including training in all cases) or a test run (which means driving or steering with the purpose of a performance test) by driving an automobile or motorized bicycle or steering a motor boat. However, we will pay Indemnity, etc. for the injuries occurring while the traveler is doing these things on the road by using an automobile or motorized bicycle even if they are not included in the itinerary of the Organized Tour; or
- c. Injuries suffered while the traveler is piloting an aircraft other than one flying on a course designated by an air transportation company (regardless of whether or not it is a regular flight).

(Cases where Indemnity, etc. is not Paid (4))

Article 5-2 We may not pay any Indemnity, etc. in the case that the traveler or the person to receive the Indemnity for death has any attribute falling under any of the following items. However, where that person is a recipient of part of the said Indemnity for death, then the amount to be received by any other recipient shall be excepted.

- a. If it is recognized that the traveler falls under the category of a crime syndicate, a gang member, an associate gang member, a company related to a crime syndicate, or any other antisocial forces (hereinafter referred to as "Antisocial Forces");
- b. If it is recognized that the traveler is involved in providing funds, etc. or providing convenience, etc. to Antisocial Forces;
- c. If it is recognized that the traveler unjustly uses Antisocial Forces; or
- d. If it is recognized that the traveler has a socially condemnable relationship with Antisocial Forces.

Chapter 3 - Types of Indemnity, Etc. and Amounts Payable

(Payment of Indemnity for Death)

Article 6 If the traveler has suffered an injury as described in Article 1 and died as a direct result of that injury within 180 days from the day of the accident, for each traveler, we will pay to the statutory heirs of the traveler indemnity for death in the amount of ¥25 million in the case of an Organized Tour for the purpose of an Overseas Trip and in the amount of ¥15 million in the case of an Organized Tour for the purpose of a Domestic Trip (hereinafter referred to as the "Indemnity Amount"). If, however, the indemnity for residual disability has already been paid to the said traveler, we will pay the balance remaining after deducting such indemnity paid from the Indemnity Amount due.

(Payment of Indemnity for Residual Disability)

Article 7 If the traveler has suffered an injury as described in Article 1 and developed a residual disability as a direct result of that injury within 180 days from the day of the accident (which means serious functional disability or the loss of part of the body which remains in the body and is not recoverable in the future, and where the injury that caused this disability or loss has been healed; hereinafter to be interpreted likewise), for each traveler, we will pay indemnity for residual disability in the amount reached by multiplying the Indemnity Amount by the percentage listed in each item in Schedule II.

2 Notwithstanding the provision of the preceding paragraph, if the traveler is in a condition still requiring treatment even after a lapse of 180 days from the day of the accident, we will pay indemnity for residual disability after identifying the extent of the residual disability based on the diagnosis of a physician as of the 181st day from the day of the accident.

3 As for any residual disability not listed in the respective items in Schedule II, we will determine the payable amount of indemnity for residual disability according to the extent of the physical disability and pursuant to the classification of the respective items in Schedule II, regardless of the occupation, age, social status, etc. of the traveler. However, if the functional disability of the disability is not as serious as those listed in 1 (3), 1 (4), 2 (3), 4 (4), and 5 (2) of Schedule II, we will not pay indemnity for residual disability.

4 If two or more types of residual disability are caused by the same accident, we will pay the total amount of indemnity by applying the preceding three paragraphs to each of those. However, for the residual disability of upper limbs (arms and hands) or lower limbs (legs and feet) as described in 7, 8, and 9 of Schedule II, the maximum amount payable by us for indemnity for residual disability will be limited to 60% of the Indemnity Amount for each limb.

5 To one traveler for each Organized Tour, the maximum amount payable by us for residual disability under each of the preceding paragraphs shall be the amount of the Indemnity Amount.

(Payment of Solatium for Hospitalization)

Article 8 If the traveler has suffered an injury as described in Article 1, and, as a direct result, has become unable to engage in normal work or to lead a normal life, and has been hospitalized (meaning that, treatment by a physician is required, and the patient is hospitalized at a hospital or clinic, because treatment at home, etc. is difficult, to concentrate on treatment under the physician's constant care. Hereinafter to be interpreted likewise in this Article), we will pay a solatium for hospitalization according to the number of days (hereinafter referred to as "Hospitalization Days") hospitalized under the following classification:

a. In the case of an Organized Tour for the purpose of an Overseas Trip:

(1) Where the traveler has suffered injury requiring 180 or more Hospitalization Days: ¥400,000;

(2) Where the traveler has suffered injury requiring 90 or more but less than 180 Hospitalization Days: ¥200,000;

(3) Where the traveler has suffered injury requiring 7 or more but less than 90 Hospitalization Days: ¥100,000; or

(4) Where the traveler has suffered injury requiring less than 7 Hospitalization Days: ¥40,000

b. In the case of an Organized Tour for the purpose of a Domestic Trip:

(1) Where the traveler has suffered injury requiring 180 or more Hospitalization Days: ¥200,000;

(2) Where the traveler has suffered injury requiring 90 or more but less than 180 Hospitalization Days: ¥100,000;

(3) Where the traveler has suffered injury requiring 7 or more but less than 90 Hospitalization Days: ¥50,000; or

(4) Where the traveler has suffered injury requiring less than 7 Hospitalization Days: ¥20,000

2 Even when the traveler is not hospitalized, if any one of the items listed in Schedule III applies to the traveler, and the traveler has received treatment by a physician, the period during which the traveler is under such conditions shall be considered Hospitalization Days when applying the provisions of the preceding paragraph.

3 If we are to pay either a combination of a solatium for hospitalization and indemnity for death or a solatium for hospitalization and indemnity of residual disability for one traveler, we will pay the total amount of either combination.

(Payment of a Solatium for Hospital Visits)

Article 9 If the traveler has suffered an injury as described in Article 1, and, as a direct result, has experienced difficulty in engaging in normal work or leading a normal life, and has needed to visit a hospital (which means that because treatment by a physician is necessary, the patient visits a hospital, clinic or telemedicine to receive treatment by a physician (including house visits by a physician or telemedicine). Hereinafter to be interpreted likewise in this Article), and the number of days spent for such hospital visits (hereinafter referred to as "Visit Days") is equal to or greater than 3 days, we will pay to the traveler a solatium for hospital visits for the said number of days in accordance with the following classification:

a. In the case of an Organized Tour for the purpose of an Overseas Trip:

- (1) Where the traveler has suffered injury requiring 90 or more Visit Days: ¥100,000;
- (2) Where the traveler has suffered injury requiring 7 or more but less than 90 Visit Days: ¥50,000; or
- (3) Where the traveler has suffered injury requiring 3 or more but less than 7 Visit Days: ¥20,000.

b. In the case of an Organized Tour for the purpose of a Domestic Trip:

- (1) Where the traveler has suffered injury requiring 90 or more Visit Days: ¥50,000;
- (2) Where the traveler has suffered injury requiring 7 or more but less than 90 Visit Days: ¥25,000; or
- (3) Where the traveler has suffered injury requiring 3 or more but less than 7 Visit Days: ¥10,000.

2 Even if the traveler does not visit a hospital, when we recognize that the traveler has experienced considerable difficulty in engaging in normal work or leading a normal life because of a plaster cast, etc. being attached continuously to the part of his/her body suffering from an injury, such as a bone fracture, under the instruction of a physician, the period under such conditions shall be considered Visit Days when applying the provisions of the preceding paragraph.

3 We will not pay for a solatium for hospital visits for the traveler to visit a hospital after the injury of the traveler has healed to such an extent to not prevent the traveler from engaging in normal work or leading a normal life.

4 Under no circumstances will we pay a solatium for hospital visits for the traveler to visit a hospital after the lapse of 180 days from the day of the accident.

5 If we are to pay either a combination of a solatium for hospital visits and indemnity for death or a solatium for hospital visits and indemnity for residual disability for one traveler, we will pay the total amount of either combination.

(Special Rules Concerning Payment of a Solatium for Hospitalization and a Solatium for Hospital Visits)

Article 10 Notwithstanding the provisions of the preceding two Articles, if Hospitalization Days and Visit Days are each equal to or greater than one day for a traveler, among the solatium described in each of the following items, we will only pay that with a larger amount (if both amounts are the same, the solatium described in (1)):

- (1) A solatium for hospitalization that we should pay for the number of such Hospitalization Days.
- (2) A solatium for hospital visits that we should pay for the number of days deemed Visit Days calculated by adding the number of such Hospitalization Days to the number of such Visit Days (excluding the days for which we should pay a solatium for hospitalization).

(Presumption of Death)

Article 11 If the traveler is not found even after the lapse of 30 days after the aircraft or vessel which the traveler had boarded has been missing or was subject to a disaster, the traveler will be presumed dead due to the injury as described in Article 1 on the day when the aircraft or vessel was found missing or subject to a disaster.

(Influence of Other Physical Disabilities or Illnesses)

Article 12 If the injury described in Article 1 has become more serious due to the influence of a physical disability or illness which had already existed when the traveler suffered the injury described in Article 1 or due to the influence of an injury or illness which has occurred independent of the accident causing the said injury after the said traveler has suffered the injury described in Article 1, we will determine and pay the amount to be paid without such influences.

Chapter 4 - Occurrence of Accident and Procedures to Request Payment of Indemnity, etc.

(Request for Explanation, etc. Concerning Extent of Injuries, etc.)

Article 13 If the traveler has suffered an injury described in Article 1, we may request that the traveler or the person to receive the Indemnity for death explain the extent of the injury, provide an overview of the accident leading to the said injury, or request a medical examination of his/her body or a postmortem examination of his/her dead body. In this case, the traveler or the person to receive the Indemnity for death will be required to cooperate with these requests.

2 If the traveler or the person to receive the Indemnity for death has suffered an injury described in Article 1 due to causes unknown to us, the traveler or the person to receive the Indemnity for death shall report to us the extent of the injury, and an overview, etc. of the accident leading to the said injury within 30 days from the day of the said accident.

3 If the traveler or the person to receive the Indemnity for death has violated the provisions of the preceding two paragraphs, or has failed to inform us of the facts known to them in the explanation or report required or has given a false statement, without a valid reason that we will recognize, we will not pay any Indemnity, etc.

(Request for Payment of Indemnity, etc.)

Article 14 When the traveler or the person to receive the Indemnity for death wishes to receive payment of Indemnity, etc., he/she will be required to submit a bill requesting payment of Indemnity, etc. on the form designated by us and the following documents:

a. Claiming payment of indemnity for death:

- (1) Copy of the deceased traveler's family register and a copy of the statutory heir's family register and a certificate of seal impression;
- (2) Certificate of the accident issued by a public agency (or by a third party under unavoidable circumstances); and
- (3) Death certificate or postmortem certificate of the traveler.

b. Claiming payment of indemnity for residual disability:

- (1) Certificate of seal impression of the traveler;
- (2) Certificate of the accident issued by a public agency (or by a third party under unavoidable circumstances); and
- (3) Physician's statement certifying the extent of the residual disability.

c. Claiming payment of a solatium for hospitalization:

- (1) Certificate of the accident issued by a public agency (or by a third party under unavoidable circumstances);
- (2) Physician's statement certifying the extent of the residual disability; and
- (3) Certifying document issued by the hospital or clinic certifying the Hospitalization Days or Visit Days.

d. Claiming payment of a solatium for hospital visits:

- (1) Certificate of the accident issued by a public agency (or by a third party under unavoidable circumstances);
- (2) Physician's statement certifying the extent of the injury; and
- (3) Certifying document issued by the hospital or clinic certifying the Hospitalization Days or Visit Days.

2 There are cases where we require the submission of documents other than those listed in the preceding paragraph, or where we allow for the omission of part of the documents to be submitted under the preceding paragraph.

3 Where the traveler or the person to receive the Indemnity for death has violated the provisions of paragraph 1, or has failed to inform us of the facts known to them concerning the documents to be submitted or has given a false statement, we will not pay any Indemnity, etc.

(Subrogation)

Article 15 Even when we have paid Indemnity, etc., the rights held by the traveler or his/her statutory heir to claim compensatory damages from a third party for the injury suffered by the traveler will not be transferred to us.

Chapter 5 - Indemnity for Damage to Personal Belongings

(Our Company's Responsibility to Pay)

Article 16 If the traveler participating in the Organized Tour being implemented by our Company happens to have his/her personal belongings (hereinafter referred to as "Compensable Goods") damaged accidentally while the said traveler is participating in the said Organized Tour, we will pay indemnity for damage to personal belongings (hereinafter referred to as "Indemnity for Damage").

(Cases Where Indemnity for Damage is not Paid (1))

Article 17 We will not pay any Indemnity for Damage for the damage resulting from the causes listed in each of the following items:

- a. Willful misconduct of the traveler, except for damages suffered by persons other than the said traveler;
- b. Willful misconduct of a relative belonging to the same household as that of the said traveler, unless his/her intention is to let the said traveler receive the Indemnity for Damage;

- c. Suicidal, criminal or combative acts of the traveler, except for damages suffered by persons other than the said traveler;
- d. Accidents caused while the traveler is driving an automobile or motorized bicycle without having the driving qualification required by the relevant laws or ordinances or in a state incapable of normal driving such as under the influence of alcohol, except in the case of damages suffered by persons other than the said traveler;

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- e. Accidents caused because of the traveler intentionally breaking the law or accidents that occur while the traveler is receiving illegal services, except for damage suffered by persons other than the said traveler;
- f. Exercise of public authority by the State or public institutions, such as confiscation, requisition, seizure, and demolition, except when such exercise has been done as necessary measures for fire extinction or evacuation;
- g. Defects in the Compensable Goods, except for defects that the traveler or the person taking care of the Compensable Goods on behalf of the traveler has not been able to detect even with considerable caution;
- h. Ordinary wear and tear, rust, mold, discoloration, damage by rats, vermiculation, etc. of the Compensable Goods;
- i. Mere external damage which does not disable the function of the Compensable Goods;
- j. Spill of liquid, which is the Compensable Goods, except for damage caused to other Compensable Goods as a result;
- k. Misplacement or loss of Compensable Goods; or
- a. Causes listed in Article 3, paragraph 1, items 9 through 12.

2 In the case of an Organized Tour for the purpose of a Domestic Trip, in addition to the provisions of the preceding paragraph, we will not pay any Indemnity for Damage for damage resulting from the causes described in each of the following items:

- a. an Earthquake, volcanic eruption or tsunami; or
- b. Ancillary accidents occurring with the events described in the preceding item or accidents arising from the confusion of social order incidental to them.

(Cases Where Indemnity for Damage is not Paid (2))

Article 17-2 We may not pay any Indemnity for Damage if the traveler has any reasons falling under any of the following items:

- a. If it is recognized that the traveler falls under the category of Antisocial Forces;
- b. If it is recognized that the traveler is involved in providing funds, etc. or providing convenience, etc. to Antisocial Forces;
- c. If it is recognized that the traveler unjustly uses Antisocial Forces;
- d. Where the traveler is a legal entity, if it is recognized that Antisocial Forces control the entity or are substantially engaged in its operation; or
- d. If it is recognized that the traveler has a socially condemnable relationship with Antisocial Forces.

(Compensable Goods and Its Scope)

Article 18 The Compensable Goods will be limited to the personal belongings owned and carried by the traveler while participating in the Organized Tour.

2 Notwithstanding the provision of the preceding paragraph, any item listed in the following items shall not be included in Compensable Goods:

- a. Cash, checks and other securities, documentary stamps, postage stamps, and the like
- b. Credit cards, coupons, airline tickets, passports and the like
- c. Manuscripts, specifications, designs, ledgers, and the like (including those recorded on recording media which can be directly processed by information equipment (computers and their peripherals such as terminals) such as magnetic tapes, magnetic disks, CD-ROMs, optical discs, etc.)
- d. Vessels (including yachts, motorboats and boats) and automobiles, motorized bicycles and their accessories
- e. Mountain climbing equipment, expedition equipment and the like
- f. Dentures, artificial limbs, contact lenses and the like

g. Animals and plants

h Other items specified by our Company beforehand

(Amount of Damages and Amount of Indemnity Payable)

Article 19 The amount of damages for which Indemnity for Damage is payable by us (hereinafter referred to as the "Amount of Damages") shall be determined on the basis of either the price of the Compensable Goods at the place and time when the damage was caused or the total amount of the repair fees required to restore the Compensable Goods to the state immediately preceding the occurrence of the damage plus the amount described in the next Article, paragraph 3, whichever is less.

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2 Where the Amount of Damages for one item or one pair of the Compensable Goods exceeds ¥100,000, we will consider the Amount of Damages of the Compensable Goods to be ¥100,000 and apply the provision of the preceding paragraph.

3 The maximum amount of Indemnity for Damage payable by us shall be ¥150,000 per traveler per Organized Tour. However, if the Amount of Damages for a traveler does not exceed ¥3,000 for an accident, we will not pay any Indemnity for Damage.

(Prevention of Damage, etc.)

Article 20 When the traveler has learned that damage has occurred to the Compensable Goods as provided in Article 16, he/she must implement the following measures:

- a. Make efforts to prevent and reduce the damage;
- b. Inform our Company without delay of the extent of the damage, an overview of the accident causing the damage, and whether the Compensable Goods damaged are subject to an insurance contract or not; and
- c. If the traveler is entitled to receive indemnity for damage from others, take necessary procedures to exercise his/her right.

2 When the traveler has violated the preceding paragraph, item a, without justifiable cause, we will regard the balance remaining after deducting the amount considered preventable and reducible as the amount of damages, and when the traveler has violated the same paragraph, item b, we will not pay any Indemnity for Damage. Also, where the traveler has violated the same paragraph, item c, we will regard the balance remaining after deducting the amount considered receivable by exercising his/her right to obtain such an amount as the amount of damages.

3 We will pay the following expenses:

- a. Expenses paid which we consider necessary or useful to prevent and reduce the damage prescribed in paragraph 1, item a; and
- b. Expenses required to take the procedures prescribed in paragraph 1, item c.

(Request for Payment of Indemnity for Damage)

Article 21 When the traveler wishes to receive the Indemnity for Damage, he/she will be required to submit to us a bill requesting payment of the Indemnity for Damage on the form designated by us as well as the following documents:

- a. Certificate of the accident issued by the police or an alternative third party;
- b. Documents to certify the extent of the damage caused on the Compensable Goods; and
- c. Other documents requested by us.

2 If the traveler has violated the provisions of the preceding paragraph, has knowingly made an untrue description on the documents submitted to us, or has forged or falsified those documents (to be considered likewise if he/she has had a third party commit these acts), we will not pay any Indemnity for Damage.

(On Cases Where There is an Insurance Contract)

Article 22 If there exists an insurance contract which is due to pay insurance money for the damage described in Article 16, we may reduce the amount of Indemnity for Damage payable by us.

(Subrogation)

Article 23 If the traveler has the right to claim compensatory damages against a third party for the Indemnity for Damage for which we are responsible to pay, such a right to claim compensatory damages shall be transferred to us within the limit of the amount of the Indemnity for Damage that we have paid to the traveler.

Schedule I (related to Article 5, item a)

Mountain climbing (which requires mountain climbing equipment such as ice axes, crampons, ropes, hammers), lugging, bobsledding, skydiving, hang gliding, operating an ultra-light motorized plane (such as motorized hang gliders, micro-light planes, and ultra-light planes), flying a gyro plane, and other dangerous activities similar to these.

Schedule II (related to Article 7, paragraph 1, paragraph 3, and paragraph 4)

1. Disorder of the Eyes	
(1) When the eyesight of both eyes has been lost.	100%
(2) When the eyesight of one eye has been lost.	60%
(3) When the corrected eyesight of one eye has become 0.6 or less.	5%
(4) When the visual field of one eye has come to suffer from constriction (meaning where the visual field has become 60% or less of the total of the angle of the normal visual field).	5%
2. Disorder of the Ears	80%
(1) When the hearing of both ears has been lost completely.	30%
(2) When the hearing of one ear has been lost completely.	5%
(3) When the hearing of one ear is not good enough to comprehend a normal speaking voice at a distance of 50 cm or more.	
3. Disorder of the Nose	
When a significant disorder has been left in the function of the nose.	20%
4. Disorder of Mastication and Speech	
(1) When the function of mastication and speech has been lost completely.	100%
(2) When a significant disorder has been left in the function of mastication and speech.	35%
(3) When a disorder has been left in the function of mastication and speech.	15%
(4) When 5 or more teeth have been chipped and lost.	5%
5. Deformities of Exterior Appearance (meaning the face, head and neck)	
(1) When significant deformation has been left on the exterior appearance.	15%
(2) When deformation has been left on the exterior appearance (meaning such deformation as a cicatrix of 2cm in diameter, or a linear cicatrix of 3cm long).	3%
6. Disorder of the Vertebral Column	40%
(1) When a significant deformation or a significant disorder of movement has been left on the vertebral column.	
(2) When a disorder of movement has been left on the vertebral column.	30%
(3) When a deformation has been left on the vertebral column.	15%
7. Disorder of the Ann (the wrist joint and above) or the Leg (the ankle joint and above)	60%
(1) When one arm or one leg has been lost.	
(2) When the function of two or three joints of the three major joints in an arm or leg has been lost completely.	50%
(3) When the function of one joint of the three major joints in an arm or leg has been lost completely.	35%
(4) When a disorder has been left in the function of one arm or one leg.	5%
8. Disorder of the Fingers	
(1) When the thumb of one hand has been lost at or above the knuckle (interphalangeal joint).	20%
(2) When a significant disorder has been left in the function of the thumb of one hand.	15%
(3) When one of the fingers other than the thumb has been lost at or above the second knuckle (distal interphalangeal joint).	8%
(4) When a significant disorder has been left in the function of one of the fingers other than the thumb.	5%
9. Disorder of Toes	
(1) When the first toe of one leg has been lost at or above the toe joint (interphalangeal joint).	8%
(2) When a significant disorder has been left in the function of the first toe of one leg.	5%
(3) When one of the toes other than the first toe has been lost at or above the second toe joint (distal interphalangeal joint).	3%
(4) When a significant disorder has been left in the function of one of the toes other than the first toe.	100%
10. In other cases where the traveler is not able to take care of himself/herself for the rest of his/her life due to the significant disorder of his/her body.	
Note: The word "above" used in the provisions of items 7 through 9 means the part of the body closer to the heart from the joint concerned.	

Schedule III (related to Article 8, paragraph 2)

1. The corrected eyesight of both eyes has fallen to 0.06 or below.
2. The function of mastication and speech has been lost.
3. The hearing of both ears has been lost.
4. The function of all the joints of both upper limbs at or above the wrist joint have been lost.
5. The function of one lower limb has been lost.
6. Due to disorders of the internal organs in the chest and abdomen, the coordination of the body is limited mainly to routine actions at home, such as eating and washing the face.
7. Due to disorders of the nervous system or mind, the coordination of the body is limited mainly to routine actions at home, such as eating and washing the face.
8. Due to a coexisting disorder and other disorders of the above-mentioned parts of the body, the coordination of the body is limited mainly to routine actions at home, such as eating and washing the face.

Note: The word "above" used in the provision of item 4 means the part of the body closer to the heart from the joint concerned.

Arranged Tour Contract Part

Chapter 1 - General Provisions

(Scope of Application)

Article 1 The Arranged Tour Contract (defined in Article 2) to be executed between our Company and the traveler shall be based on the general conditions set forth herein (hereinafter referred to as the "General Conditions"). Any matter not stipulated in the General Conditions shall be governed by ordinance or generally established practice.

2 Notwithstanding the provisions of the preceding paragraph, where we execute a special contract (hereinafter referred to as the "Special Contract") with the traveler in writing without violating the relevant laws and harming the interests of the traveler, such a Special Contract shall be given priority.

(Definition of Terminology)

Article 2 In the General Conditions, "Arranged Tour Contract" or, within this Part, "Contract" shall mean the contract under which we undertake to make arrangements at the request of the traveler by representing him/her, or acting as his/her intermediary, or playing an introductory role for him/her, so that he/she may be provided with services, such as transportation and accommodation offered by transportation and accommodation facilities, etc., and other services related to the travel (hereinafter referred to altogether as the "Tour Service").

2 In the General Conditions, "Domestic Trip" shall mean trips planned for only inside Japan, and "Overseas Trip" shall mean trips other than Domestic trips.

3 In the General Conditions, "Tour Price" shall mean the expenses paid by our Company for the transportation charges, accommodation charges, and other expenses payable to the transportation and accommodation facilities, etc., to arrange the Tour Service, and, in addition, the handling charge of the Tour Service that is set by us (excluding handling charges for alteration and cancellation procedures).

4 In this Part, "Communication Contract" shall mean the Arranged Tour Contract, which is executed between us and the card member of the credit card company affiliated with our Company (hereinafter referred to as the "Affiliated Company"), by subscription through telephone, mail, facsimile, or other means of communication, subject to prior consent of the traveler to the effect that the claims or obligations held by us, such as those in regard to the Tour Price, etc., under the Arranged Tour Contract are settled on or after the due date of those claims or obligations according to the separately provided card membership rules of the Affiliated Company and also subject to payment of the Tour Price, etc. by the method specified in Article 16, paragraph 2 or paragraph 5.

5 In this Part, "Electronic Consent Notice" shall mean a notice issued in acceptance of the subscription for a contract and transmitted by means of transmission, among the methods utilizing information-communication technologies, via telecommunication lines connecting the computer, facsimile, telex or telephone (hereinafter referred to as the "Electronic Computer, etc.") being used by us with the Electronic Computer, etc. being used by the traveler.

6 In the General Conditions, "Date Card Used" shall mean the date when the traveler or our Company is obligated to pay the Tour Price, etc. or execute the refundable liability pursuant to the Arranged Tour Contract.

(Termination of Liability for Arrangements)

Article 3 When we have made arrangements for the Tour Service with the care of a good manager, the fulfillment of our liability based on the Arranged Tour Contract shall terminate. Therefore, even if contracts are not executed with transportation and accommodation facilities, etc. due to such causes as capacity fully filled, shutdown, inappropriate condition, etc., when we have fulfilled our obligations, the traveler will be required to pay to us the handling charge of the Tour Service set by us (hereinafter referred to as the "Handling Charge"). Where a Communication Contract has been executed, the Date Card Used will be the date on which we inform the traveler that we have not been able to execute a contract with the transportation and accommodation facilities, etc. to provide Tour Services.

(Reservation Agents)

Article 4 We may engage other travel agents, professional arrangers, or other helpers inside and outside Japan in order

to have them make arrangements in whole or in part on our behalf to implement the Arranged Tour Contract.

Chapter 2 - Execution of the Contract

(Subscription for the Contract)

Article 5 The traveler who intends to execute an Arranged Tour Contract with us will be required to fill in specified particulars on the application form prescribed by us and submit it to us together with the subscription fee that we have separately specified (hereinafter referred to as the "Application Fee").

2 Notwithstanding the provision of the preceding paragraph, the traveler who intends to execute a Communication Contract with us will be required to notify us of his/her membership number and the content of the Tour Service to be subscribed.

3 The Application Fee specified in paragraph 1 will be treated as part of the money payable to us by the traveler, such as the Tour Price or cancellation fee.

(Refusal of the Execution of the Contract)

Article 6 We may not agree to execute an Arranged Tour Contract in any one of the following cases:

a. Where the Communication Contract is intended to be executed, and the traveler is unable to settle, in whole or in part, the liability related to his or her Tour Price, etc. as stipulated in the card membership rules of the Affiliated Company. Such reasons may be due to, but not limited to, the credit card as held by the traveler in question, being found to be invalid;

b. Where the traveler is recognized as a gang member, an associate gang member, a person or a company related to crime syndicates, a corporate racketeer or any other antisocial forces;

c. Where the traveler made a demand to us using forceful behaviors, made unjust claims to us, made use of threatening acts or statements or violent acts or behavior in connection with any transaction between the parties, or made use of other acts or behavior equivalent to these;

d. Where the traveler committed acts which may damage our credibility or obstruct our business by spreading false rumors, by using fraudulent means, or by force, or by other acts or behavior equivalent to these; or

e. Where there is an inconvenience related to our business.

(Time of the Execution of the Contract)

Article 7 The Arranged Tour Contract will be executed when we have accepted the execution of the Contract and have received the Application Fee specified in Article 5, paragraph 1.

2 Notwithstanding the provision of the preceding paragraph, the Communication Contract shall be executed when we have sent out a notice to the effect that we accept the application described in Article 5, paragraph 2. However, in the case that an Electronic Consent Notice is sent out under the said Contract, the Contract will be considered executed when the said notice reaches the traveler.

(Special Rules Related to the Execution of the Contract)

Article 8 Notwithstanding the provision of Article 5, paragraph 1, we may execute the Arranged Tour Contract merely by accepting the execution of the Contract under a Special Contract entered into in writing without receiving payment of the Application Fee.

2 In the case of the preceding paragraph, the time of the execution of the Arranged Tour Contract shall be stated in the document described in the preceding paragraph.

(Special Rules Related to Tickets and Accommodation Coupons, etc.)

Article 9 Notwithstanding the provisions of Article 5, paragraph 1 and the preceding Article, paragraph 1, we may accept subscription orally when the Arranged Tour Contract, with the purpose to only arrange for transportation services or accommodation services, requires us to deliver a document indicating the right to receive the offering of the said Tour Service in exchange for the Tour Price.

2 In the case of the preceding paragraph, the Arranged Tour Contract shall be executed when we accept the execution of the Contract.

(Contract Document)

Article 10 Promptly after the execution of the Arranged Tour Contract, we will deliver to the traveler a document that

describes particulars concerning the itinerary, content of the Tour Service, the Tour Price, other conditions of the Tour, as well as matters concerning our Company's responsibility (hereinafter referred to as the "Contract Document"). There are cases, however, where we do not deliver the said Contract Document when we deliver a document indicating the right to receive all the Tour Service, such as transportation tickets, accommodation coupons and other services which we have arranged.

2 Where we have delivered the Contract Document described in the preceding paragraph, the scope of the Tour Service for which we will be responsible to arrange for under the Arranged Tour Contract will be as stated in the said Contract Document.

(Method of Utilizing Telecommunication Technology)

Article 11 Instead of physically delivering to the traveler the document or the Contract Document to be delivered at the time when the traveler is about to execute the Arranged Tour Contract which describes details such as the itinerary, content of the Tour Service, the Tour Price, other conditions of the Tour, and matters regarding our responsibility, when we have provided the traveler, with his/her prior consent, with such details to be described in the said document (hereinafter referred to in this Article as the "Described Details") by means of utilizing telecommunications technology, we will confirm that the Described Details have been recorded on a file as equipped in the communications equipment used by the traveler.

2 In the case of the preceding paragraph, when the communications equipment used by the said traveler is not equipped with a file for recording the Described Details, we will record the Described Details on a file (confined for exclusive use of said traveler) as equipped in the communications equipment used by us, and confirm that said traveler has viewed the Described Details.

Chapter 3 - Alteration and Cancellation of the Contract

(Alteration of Content of Contract)

Article 12 The traveler may request us to change the content of the Arranged Tour Contract, such as itinerary, content of Tour Service, and other conditions of the Arranged Tour Contract, etc., in which case we will try to accommodate the traveler's request to the extent possible.

2 Where the content of the Arranged Tour Contract is changed at the request of the traveler pursuant to the preceding paragraph, the traveler will be required to bear the cancellation fees and penalty charges payable to the transportation and accommodation facilities, etc. and other expenses required to change arrangements, where arrangements already made are being cancelled, and in addition, the traveler will be required to pay to us our prescribed handling charge for the changes. Furthermore, the increase or decrease of the Tour Price arising from such changes of the content of the Arranged Tour Contract shall be borne by the traveler.

(Discretionary Cancellation by the Traveler)

Article 13 The traveler may cancel the Arranged Tour Contract in whole or in part at any time.

2 When the Arranged Tour Contract has been cancelled pursuant to the provision of the preceding paragraph, the traveler will be required to pay the cancellation fee, penalty charge, and other expenses already paid or payable to the transportation and accommodation facilities, etc., as well as the handling charge for the cancellation as prescribed by our Company as well as the handling charge that we were to receive, in return for the Tour Service already received, or for the Tour Service not yet received.

(Cancellation Due to Causes Attributable to the Traveler)

Article 14 We may cancel the Arranged Tour Contract in one of the following instances:

- a. If the traveler does not pay the Tour Price by the specified due date;
- b. Where the Communication Contract has been executed, but the traveler has become unable to settle his/her liability related to the Tour Price, etc. in whole or in part according to the membership rules of the Affiliated Company, due to such causes as the credit card held by the traveler becoming invalid; or

c. When it is found that the traveler falls under any of Article 6, items b through d.

2 When the Arranged Tour Contract has been cancelled pursuant to the provision of the preceding paragraph, the traveler will be required to bear the cancellation fee, penalty charge, and other expenses already paid or payable to the transportation and accommodation facilities, etc. for the Tour Service not yet received, and in addition, to pay to us the handling charge for the cancellation procedures as prescribed by our Company as well as the handling charge that our Company would have received.

(Cancellation Due to Causes Attributable to Our Company)

Article 15 When the arrangement for the Tour Service become impossible due to causes attributable to us, the traveler may cancel the Arranged Tour Contract.

2 When the Arranged Tour Contract has been cancelled pursuant to the provision of the preceding paragraph, we will reimburse to the traveler the Tour Price already received, after deducting the expenses already paid to the transportation and accommodation facilities, etc. in return for the Tour Service already received by the traveler, as well as the expenses payable after the cancellation for the Tour Service already received.

3 The provision of the preceding paragraph will not prevent the traveler from claiming compensatory damages against us.

Chapter 4 - Tour Price

(Tour Price)

Article 16 The traveler will be required to pay the Tour Price no later than the period prescribed by our Company which is prior to the start of the Tour.

2 When the Communication Contract has been executed, we will receive payment of the Tour Price by using the card of the Affiliate Company without obtaining the traveler's signature on the voucher prescribed by us, in which case the Date Card Used shall be considered the date when we have informed the traveler of the content of the Tour Service determined by us.

3 We may change the Tour Price prior to the start of the Tour, when changes in the Tour Price have occurred caused by revisions to the fares and charges of transportation and accommodation facilities, etc., changes in foreign exchange rates, etc.

4 In the case of the preceding paragraph, the increase or decrease of the Tour Price shall be borne by the traveler.

5 When we have executed the Communication Contract with the traveler, and expenses payable by the traveler have accrued under the provisions of Chapter 3 and Chapter 4, we will receive payment of the said expenses by using the card of the Affiliate Company without obtaining the traveler's signature on the prescribed voucher. In this case, the Date Card Used shall be considered the date when we inform the traveler of the amount of the expenses payable to us by the traveler or the amount reimbursable by us to the traveler. However, where we have cancelled the Arranged Tour Contract pursuant to the provision of Article 14, paragraph 1, item b, the traveler will be required to pay to us the expenses, etc. payable to us by the traveler by no later than the date set by us using the method prescribed by us.

(Settlement of the Tour Price)

Article 17 Where the amount of the expenses paid by us to the transportation and accommodation facilities, etc. to arrange for the Tour Service, which is to be borne by the traveler, and the handling charge (hereinafter referred to collectively as the "Tour Price Settled") does not agree with the amount we have already received as the Tour Price, we will settle the Tour Price promptly after the Tour finishes, in accordance with the provisions of the following two paragraphs.

2 If the Tour Price Settled exceeds the amount already received by us as the Tour Price, the traveler will be required to pay the difference to us.

3 If the Tour Price Settled is less than the amount already received by us as the Tour Price, we will reimburse the difference to the traveler.

Chapter 5 - Arrangement for Organizations and Groups

(Arrangement for Organizations and Groups)

Article 18 We will apply the provisions of this Chapter to the execution of the Arranged Tour Contract where we have received subscriptions from two or more travelers who are to travel the same route at the same time, by appointing a responsible person to represent them (hereinafter referred to as the "Contract Representative").

(Contract Representative)

Article 19 Unless a Special Contract is made, we will consider the Contract Representative as the person holding all the power of representation concerning the execution of the Arranged Tour Contract for the travelers who compose his/her organization or group (hereinafter referred to as the "Constituent Members"), and we will conduct all transactions concerning the tour business related to the said organization or group and the business specified in Article 22, paragraph 1 with the Contract Representative.

2 The Contract Representative will be required to submit a list of the Constituent Members or inform us of the number of the Constituent Members by the date set by us.

3 We will not be held responsible for any liability or obligation to the Constituent Members which the Contract Representative currently assumes or is expected to assume in the future.

4 Where the Contract Representative does not accompany his/her organization or group, one of the Constituent Members appointed by the Contract Representative beforehand shall be considered by us as the Contract Representative after the start of the Tour.

(Special Rules for the Execution of the Contract)

Article 20 Notwithstanding the provision of Article 5, paragraph 1, when we execute the Arranged Tour Contract with the Contract Representative, we may accept the execution of the Arranged Tour Contract without receiving payment of the Application Fee.

2 When we execute the Arranged Tour Contract with the Contract Representative without receiving payment of the Application Fee under the provision of the preceding paragraph, we will deliver to the Contract Representative a document stating to that effect, and the Arranged Tour Contract will be considered to be executed upon our delivery of said document.

(Change of Constituent Members)

Article 21 When the Contract Representative has expressed a wish to change some of the Constituent Members, we will accommodate his/her wish to the extent possible.

2 The increase or decrease of the Tour Price arising from the change described in the preceding paragraph and the expenses required for the said change shall be borne by the Constituent Members.

(Escort Service)

Article 22 We may provide escort services at the request of the Contract Representative by having a tour escort accompany the organization or group.

2 In general, the content of the escort service to be performed by the tour escort will be services required for conducting the Tour of the organization or group as a group according to the itinerary determined beforehand.

3 In general, the service hours during which the tour escort will provide the escort services will be from 8:00 to 20:00 hours local time.

4 When we offer escort services, the Contract Representative will be required to pay to us our prescribed escort service charge.

Chapter 6 - Responsibility

(Responsibility of Our Company)

Article 23 In the course of implementing the Arranged Tour Contract, we will be responsible for compensating for damage caused to the traveler by willful misconduct or negligence by our Company or by our agent who has been engaged by us to make arrangements on our behalf under the provision of Article 4 (hereinafter referred to as the "Reservation Agent"), but only if notice has been given to us within two years from the day immediately following the day when the said damage occurred.

2 Where the traveler has suffered damage due to causes beyond the control of our Company or our Reservation Agent,

such as acts of God, acts of war, civil commotion, suspension of Tour Services by transportation and accommodation facilities, etc., orders from government and other public agencies, and other such causes, we will not be held responsible to indemnify, except in the case of the preceding paragraph.

3 With regards to damage caused to baggage as described in paragraph 1, notwithstanding the provision of the said paragraph, we will indemnify up to the maximum amount of ¥150,000 per traveler (except where the said damage has been caused by us by willful misconduct or gross negligence), only if we have been notified of the said damages within 14 days in the case of a Domestic Trip and within 21 days in the case of an Overseas Trip, respectively, from the day immediately following the day when the said damage occurred.

(Responsibility of the Traveler)

Article 24 If we suffer damage due to the willful misconduct or negligence of the traveler, the said traveler will be required to compensate us for the said damage.

2 When the traveler executes the Arranged Tour Contract, the traveler will be required to make efforts to understand the content of the Arranged Tour Contract, such as the rights, obligations, etc. of the traveler, by utilizing the information provided by us.

3 Should the traveler realize that the Tour Service being offered differs from that as stated in the Contract Document after the Tour starts, in order for the traveler to smoothly receive the Tour Service as described in the Contract Document, the traveler will be required to report promptly to us, our Reservation Agent, or the provider of the said Tour Service at the location that is being toured.

Chapter 7 - Business Guarantee Bonds (If Not a Security Member of the Association of Travel Agents) (Business Guarantee Bonds)

Article 25 The traveler or the Constituent Member, who has executed the Arranged Tour Contract with us, is entitled to be reimbursed from business guarantee bonds deposited by us, under the provision of Article 7, paragraph 1 of the Travel Agency Law in conjunction with claims arising from said transaction.

2 The name and location of the deposit office where we have deposited the business guarantee bonds are as follows:
a. Name
b. Location

Chapter 7 - Compensation Business Guarantee Bonds (If a Security Member of the Association of Travel Agents)

(Compensation Business Guarantee Bonds)

Article 25 We are a Security Member of the _____ (Name)
Association of Travel Agents (located at _____ (Address) Tokyo).

2 The traveler or Constituent Member, who has executed the Arranged Tour Contract with us, is entitled to be reimbursed from compensation business guarantee bonds as deposited by the _____ Association of Travel Agents as described in the preceding paragraph, up to the maximum amount of _____ yen in conjunction with claims arising from said transaction.

3 As we have paid our share of the compensation business guarantee bonds to the _____ Association of Travel Agents, in accordance with the provision of Article 49, paragraph 1 of the Travel Agency Law, we have not deposited the business guarantee bonds pursuant to Article 7, paragraph 1 of the Travel Agency Law.

Contract for Travel Abroad Arrangement Services Part

(Scope of Application)

Article 1 The Contract for Travel Abroad Arrangement Services (defined in Article 3) to be executed between our Company and the traveler shall be based on the general conditions set forth herein (hereinafter referred to as the "General Conditions"). Any matter not stipulated in the General Conditions shall be governed by the relevant laws, ordinance and generally established practice.

2 If we execute a special contract (hereinafter referred to as the "Special Contract") with the traveler in writing without violating the relevant laws and harming the interests of the traveler, such a Special Contract shall be given priority, notwithstanding the provision of the preceding paragraph.

(Traveler Executing a Contract for Travel Abroad Arrangement Services)

Article 2 The traveler with whom we execute a Contract for Travel Abroad Arrangement Services will be the traveler who has executed with us a Subscription Type Organized Tour Contract, an Order-Taking Type Organized Tour Contract or an Arranged Tour Contract, or the traveler who has executed a Subscription Type Organized Tour Contract from another travel agent where our Company acts on their behalf by consignment.

(Definition of a Contract for Travel Abroad Arrangement Services)

Article 3 In the General Conditions, "Contract for Travel Abroad Arrangement Services" or "Contract" shall mean the contract under which we undertake to perform the following services (hereinafter referred to as the "Agent Service") on request from the traveler by contracting to receive the travel agent handling charge (hereinafter referred to as the "Travel Abroad Formalities Handling Charge") for handling the formalities for travel abroad on behalf of the traveler:

- a. Formalities to obtain a passport, visa, re-entry permit and various certificates;
- b. Preparation of documents for immigration formalities; or
- c. Other services related to each of the preceding items a and b.

(Execution of the Contract)

Article 4 The traveler who intends to execute a Contract for Travel Abroad Arrangement Services with us will be required to fill in specified details on the application form prescribed by us and submit it to us.

2 A Contract for Travel Abroad Arrangement Services will be considered executed when we accept the execution of the Contract and receive the application form described in the preceding paragraph.

3 Notwithstanding the provisions of the preceding two paragraphs, we may accept an application for a Contract for Travel Abroad Arrangement Services by telephone, mail, facsimile, or other means of communication, without receiving the submission of an application form, in which case a Contract for Travel Abroad Arrangement Services will be considered executed when we accept the execution of the Contract.

4 We may not accept the execution of a Contract for Travel Abroad Arrangement Services in any one of the following cases:

- a. Where the traveler is recognized as a gang member, an associate gang member, a person or a company related to crime syndicates, a corporate racketeer or any other antisocial forces;
- b. Where the traveler makes a demand to us using forceful behaviors, makes unjust claims to us, makes use of threatening acts or statements or violent acts or behavior in connection with any transaction between the parties, or makes use of other acts or behavior equivalent to these;
- c. Where the traveler committed acts which may damage our credibility or obstruct our business by spreading false rumors, by using fraudulent means, or by force, or by other acts or behavior equivalent to these; or
- d. Where there is an inconvenience related to our business.

5 We will, promptly after the execution of a Contract for Travel Abroad Arrangement Services, deliver to the traveler a document describing the content of the requested service (hereinafter referred to as the "Requested Service") undertaken under the Contract for Travel Abroad Arrangement Services, including the amount of the Travel Abroad Formalities Handling Charge, the method of receiving the said Charge, our responsibility and other necessary particulars.

6 Instead of physically delivering to the traveler the document as specified in the preceding paragraph, when we have

provided the traveler, with his/her prior consent, with such details to be described in the said document (hereinafter referred to in this Article as the "Described Details") by means of utilizing telecommunications technology, we will confirm that the Described Details have been recorded on a file as equipped in the communications equipment used by the traveler

7 In the case of the preceding paragraph, when the communications equipment used by the said traveler is not equipped with a file for recording the Described Details, we will record the Described Details on a file (confirmed for exclusive use of said traveler) as equipped in the communications equipment used by us, and confirm that said traveler has viewed the Described Details.

(Confidentiality)

Article 5 We will not leak to any third party any information obtained in the course of implementing the Requested Service.

(Responsibility of the Traveler)

Article 6 The traveler will be required to pay the Travel Abroad Formalities Handling Charge by the date set by us.

2 The traveler will be required to submit the documents required for the Requested Service, and other necessary materials (hereinafter referred to as the "Travel Abroad Formalities Documents, etc.") by the date set by us.

3 When we are required to pay service charges, visa fees, commission expenses, and other charges (hereinafter referred to as the "Visa Fee, etc.") to government and public agencies in Japan, foreign delegations in Japan, and other persons, the traveler will be requested to pay the said Visa Fee, etc. to us by the date set by us.

4 When mailing expenses, traveling expenses, and other expenses have accrued in the course of performing the Requested Service, the traveler will be required to pay the said expenses to us by the date set by us.

(Cancellation of the Contract)

Article 7 The traveler may cancel the Contract in whole or in part at any time.

2 We may cancel the Contract in any of the following cases:

- a. When the traveler does not submit the Travel Abroad Formalities Documents, etc. by the prescribed date;
- b. When we recognize that there are flaws in the Travel Abroad Formalities Documents, etc. submitted by the traveler;
- c. When the traveler does not pay the Travel Abroad Formalities Handling Charge, Visa Fee, etc. or the expenses described in the preceding Article, paragraph 4, by the prescribed date;
- d. When it is found that the traveler falls under any of Article 4, paragraph 4, items a through c; or
- e. If we have accepted to undertake the Agent Service described in Article 3, item a, when we recognize that the traveler is very unlikely to be able to obtain the passport, visa, or reentry permit (hereinafter referred to as the "Passport, etc.") due to causes not attributable to us.

3 When the Contract has been cancelled pursuant to the provisions of the preceding paragraph, the traveler will be required to bear the Visa Fee, etc. and the expenses described in the preceding Article, paragraph 4, as well as to pay the Travel Abroad Formalities Handling Charge to us for the Requested Service already implemented by us.

(Responsibility of Our Company)

Article 8 When we have inflicted damage to the traveler, by willful misconduct or negligence, in the course of implementing the Contract, we will be responsible for compensating for the said damage, but only in cases where we have been notified of the said damage within 6 months from the day immediately following the day when the said damage has occurred.

2 The Contract is not a guarantee by us that the traveler would actually be able to obtain the Passport, etc. and that he/she will be permitted to enter and depart the countries concerned. Accordingly, we will not be held responsible even if the traveler is unable to obtain the Passport, etc. or to enter or depart the countries concerned, due to causes not attributable to us.

Travel Consulting Service Contract Part

(Scope of Application)

Article 1 The Travel Consulting Service Contract (defined in Article 2) to be executed between our Company and the traveler shall be based on the general conditions set forth herein (hereinafter referred to as the "General Conditions").

Any matter not stipulated in the General Conditions shall be governed by ordinance or generally established practice.

2 If we execute a special contract (hereinafter referred to as the "Special Contract") with the traveler in writing without violating the relevant laws and harming the interests of the traveler, such a Special Contract will be given priority, notwithstanding the provision of the preceding paragraph.

(Definition of the Travel Consulting Service Contract)

Article 2 In the General Conditions, the "Travel Consulting Service Contract" shall mean the contract under which we will promise to perform the following services at the request of the traveler by receiving payment of the travel service handling charge (hereinafter referred to as the "Consulting Fee") in return for consulting service.

- a. Advice necessary for the traveler to prepare his/her travel plan;
- b. Preparation of a travel plan;
- c. Estimation of the expenses to be required for such travel;
- d. Providing information concerning location to be visited and transport and accommodation facilities, etc.; or
- e. Offering of other advice and information necessary for travel.

(Execution of the Contract)

Article 3 The traveler who intends to execute the Travel Consulting Service Contract with us will be required to submit to us an application form filled in with prescribed particulars.

2 The Travel Consulting Service Contract will be considered executed when we have accepted the execution of the said Contract and received the application form specified in the previous paragraph.

3 Notwithstanding the provision of the preceding paragraph, we may accept an application for the Travel Consulting Service Contract by telephone, mail, facsimile and other means of communication, without submission of the application form, in which case the Travel Consulting Service Contract will be considered executed at the time when we accept the execution of the contract.

4 We may not accept the execution of a Travel Consulting Service Contract in any one of the following cases.

- a. Where the content of the traveler's consultation is contrary to public order and morals or there is a risk of violating the laws and regulations which are enforced at the location that is being toured;
- b. Where the traveler is recognized as a gang member, an associate gang member, a person or a company related to crime syndicates, a corporate racketeer or any other antisocial forces;
- c. Where the traveler makes a demand to us using forceful behaviors, makes unjust claims to us, makes use of threatening acts or statements or violent acts or behavior in connection with any transaction between the parties, makes use of or other acts or behavior equivalent to these;
- d. Where the traveler committed acts which may damage our credibility or obstruct our business by spreading false rumors, by using of fraudulent means, or by force, or by other acts or behavior equivalent to these; or
- e. Where there is an inconvenience related to our business.

(Consulting Fee)

Article 4 When we have performed the services described in Article 2, the traveler will be required to pay to us the Consulting Fee prescribed by us by the date set by us.

(Cancellation of the Contract)

Article 5 When it is found that the traveler falls under any one of Article 3, paragraph 4, items b through d, we may cancel the Travel Consulting Service Contract.

(Responsibility of Our Company)

Article 6 We will be held responsible for compensating for the damages, if any, which we have inflicted on the traveler, by willful misconduct or negligence, only if we have been notified of the said damage within 6 months from the date

immediately following the day when the said damage has occurred.

2 We do not guarantee that actual arrangement would be possible for the transportation and accommodation facilities, etc. which are described in the travel plan prepared by us. Therefore, even if it becomes impossible to execute contracts with the transportation and accommodation facilities, etc. for them to provide transportation and accommodation and other travel-related services, due to such causes as full occupancy, we will not be held responsible for such circumstances.

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