

# GDPR Privacy Policy

In accordance with the EU General Data Protection Regulation (GDPR), we are committed to strictly protecting the personal data of our customers residing in the European Economic Area (EEA) (hereinafter referred to as "EU Personal Data") by handling it as follows

## 1. Handling of your EU Personal Data

In order to provide our services to you, we collect the following personal information.

If you do not provide this information, we may not be able to provide our services to you.

## 2. Types of Personal Information Collected

Customer's name, telephone number or email address, age, gender, passport information, and dietary information.

## 3. Purpose of using EU personal data collected from customers

The Company will use the EU personal data provided by the Customer at the time of applying for the trip to the extent necessary to communicate with the Customer and to arrange for and receive the services provided by the transportation and accommodation agencies, etc. for the trip applied for by the Customer.

## 4. Conditions for processing EU personal data

We will process EU personal data only if we have obtained your consent to do so and only in one of the following cases

- (1) The processing is necessary for the performance of a contract to which the customer is a party or for the performance of a procedure requested by the customer prior to the conclusion of the contract.
- (2) The processing is necessary to comply with a legal obligation to which we are subject.
- (3) The processing is necessary to protect the vital interests of the customer or other persons.
- (4) It is appropriate to investigate, prevent, or take action regarding illegal activities or suspected illegal activities; or

## 5. Transfer of EU Personal Data

We will transfer your EU Personal Data to transportation and accommodation providers to the extent necessary to make travel arrangements, etc.

## 6. Retention Period of EU Personal Data

We will only retain EU Personal Data for as long as is necessary to achieve the purposes for which it was collected and will properly delete or dispose of EU Personal Data within a reasonable period of time after the retention period has expired.

## 7. Your rights

You have the following rights with respect to your EU Personal Data

- (1) The right to have your inaccurate EU Personal Data corrected
- (2) The right to have your EU Personal Data erased
- (3) The right to restrict the processing of your EU Personal Data
- (4) The right to object to the processing of your EU Personal Data on grounds of public interest or for the benefit of us or a third party
- (5) The right to receive the EU Personal Data provided by you in a commonly used computer readable format and the right to transfer that data to the control of another organization without interference.

## 8. Cookies

Our website (<https://tabimachi-gh.co.jp/>) does not use cookies.

## 9. Contact Information

3-19, Hu-machi, Naka-ku, Hiroshima City, Hiroshima 730-0021, Japan

General Affairs Division, Tabimachi Gate Hiroshima Co., Ltd.

E-mail: [soumu@tabimachi-gh.co.jp](mailto:soumu@tabimachi-gh.co.jp)