

About the handling of personal information

We will handle your personal information in accordance with our "Privacy Policy" and we are committed to its protection.

1. Obtaining and using your Personal Information

The personal information we collect from you will be used within the scope necessary to achieve the purposes which are published or notified in advance.

2. Purpose of Use of your Personal Information

In addition to using personal information recorded on application forms provided when applying for a tour for the purpose of contacting you, our company and our entrusted travel agencies (stores) will use your personal information within the scope necessary for making arrangements for the tour services provided by transportation and accommodation facilities for the tour you have applied for (details of the main transportation and accommodation facilities are listed in the contract document), as well as for you to receive such services, for various procedures when on the tour, for fulfilling our responsibilities under the tour contract and for insurance procedures to secure expenses in the event of an accident, etc.

* In addition, we may also use your personal information in order to provide you with information on our company's and our affiliated companies' products, services and various campaigns, to obtain your opinions and impressions after participation in a tour, to request your cooperation with questionnaires, to provide special services and to produce statistical data.

3. Provision of your Personal Information to Third Parties

(1) We will provide your name, gender, age, address, telephone number or email address, passport number, credit card number via electronic means to relevant transportation and accommodation facilities, insurance companies or arrangement agents, within the scope necessary for making arrangements for the tour services for the tour you have applied for, as well as for you to receive such services, or within the scope necessary for fulfilling our responsibilities under the Tour Contract and for insurance procedures to secure expenses in the event of an accident, etc.

(2) We may provide the personal data we retain to duty-free stores and souvenir stores for your shopping convenience at the tour destination. In such cases, personal data such as your name, passport number and flight number will be sent ahead of time via electronic means. If you do not wish for your information to be provided to these businesses, please contact the customer service desk where you applied, and notify us

prior to departure.

4. Outsourcing of your Personal Information

We may outsource some or all the processing of personal information entrusted to us by our customers. We select outsourcing vendors based on certain criteria, enter contracts regarding the protection of personal information, including confidentiality, and conduct necessary and appropriate oversight of outsourcing vendors, including periodic reviews to ensure that customers' personal information is being handled securely.

5. Personal Information Protection Manager

TABIMACHI-GATE HIROSHIMA Co., Ltd. General affairs department
[Office hours]: Weekdays 09:30–17:00; closed Weekends, national holidays
and the year-end and New Year holidays